



# Anderson Free Clinic News

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## Beyond the Exam Room: Helping Patients Better Manage their own Care



Much of what affects the health and healthcare of Anderson Free Clinic patients happens outside the clinic. Because of that, Anderson Free Clinic now has a new Care Coordinator, a staff RN who is working with our most vulnerable patients to improve their health outcomes by looking at factors beyond the clinical setting. Those might include education, income, housing, smoking, jobs, transportation, and healthcare literacy.

The Care Coordinator works with patients to address these complex health and social issues by offering ongoing support. AFC patients identified as having missed multiple appointments, non-compliant with their health plan, and using the emergency department frequently for primary care services are selected and invited to participate.

Care Coordination helps patients manage the medical, dental, and pharmacy services already offered to them at the Free Clinic. In addition, health education, self-care skills training, counseling, and medication management tools are provided to patients and family members in need of additional resources as well as facilitating access to other existing community resources here in Anderson for the purpose of improving quality of life and reducing additional external stressors.

Using a care guide created together with the patient, the Care Coordinator monitors the patient's progress regularly through phone calls, texting, clinic visits, and support which helps guide their self-care practices.

The success of the program will be measured by a decrease in unnecessary visits by program participants to the ER, self-management of conditions like diabetes improving, and patients keeping appointments at the Free Clinic. Care coordination offers continuity and an ongoing relationship with chronically-ill adults while offering encouragement and education to empower the patient for long term control of their health.

The new Care Coordination program is made possible by a one year grant from the CVS Health Foundation, in partnership with the National Association of Free & Charitable Clinics.



Care Coordinator Mary Kayrouz RN talks with patient.

### Patient Comments

*Thank you for being the most compassionate group of medical professionals I have ever dealt with. You have improved my quality of life!*  
Jim Hodges

## Bobbie Oglesby Named 2015 United Way Volunteer of the Year



Mrs. Bobbie Oglesby has volunteered at the Free Clinic ever since its beginnings in 1984. She immediately took on the responsibility of transcription for a growing clinic. Over time, her hard work, virtues and values as well as her expectations of other volunteers and staff have led people to connect to her and very naturally filled the role of a mentor to both staff and volunteers.

In every role she has ever assumed at the Free Clinic, one thing has been a CONSTANT: giving words of praise, encouragement and confidence and speaking candidly about her concerns over the challenges the Clinic has encountered.

Dr. Harry Morse, who has also volunteered at the clinic for 30 years as a physician and Board Member called her one of those "inspirational citizen volunteers in our community who allows the Free Clinic to continue to thrive and flourish all these years." He added that he would be "forever indebted to her."

Maureen Sartini, Director of the Free Clinic for 25 years, called Mrs. Bobbie her "mentor, her experienced and trusted advisor" while Dr. Nate Bradford described her as "frank, thoughtful and self-effacing." For Barb Baptista, current Director, Mrs. Bobbie is "an incredible person" who has been "guiding her along the way."



**Free Clinic Volunteer Physician  
Dr. Donna Millar-Potts  
Recognized by AnMed Health  
as the Virginia Gilmer  
Extraordinary Woman in  
Healthcare Community Service**

As physician in the Infectious Disease Department of AnMed Health, Dr. Millar-Potts serves as primary care provider for patients seen at the HIV clinic held by AnMed Health at the Free Clinic. She also volunteers at least twice each month seeing Free Clinic patients. She has served the Free Clinic both as a Board member and Medical Director.

Her compassion extends beyond AnMed Health and the Free Clinic, and she has dedicated her life to taking care of the poor and underprivileged in Anderson, Greenville and Oconee counties.

When asked, she will say her proudest professional accomplishment was establishing a clinic in Slater-Marietta in 1995, serving the North Saluda River area, ranked then #1 in SC for shortage of health professionals.

**Urgent Volunteers Needed:**

Individuals who can help with the transition from paper patient records to EHR (Electronic Health Records.) Tasks will include moving existing digital records to folders and scanning paper records to computer files. Attention to detail and basic computer skills are necessary for the job. Monday availability especially helpful. Call Volunteer Coordinator Sherry Lawson at 864-512-7809 or email her at [andersonfreeclinic@gmail.com](mailto:andersonfreeclinic@gmail.com)

**We Couldn't Do It Without You**

*While space does not permit us to acknowledge every donor, the Anderson Free Clinic appreciates every gift we receive. The generosity of supporters makes it possible for the Free Clinic to remain a medical home for over 1,600 patients! We wish to recognize the following that have made donations between November 2014 and the end of May 2015.*

**Churches:** Boulevard Baptist Church, Central Presbyterian Church, Concord Baptist Church, Concord Baptist Church, Hopkins SS Class, First Baptist Church of Anderson, First Presbyterian Church, Genesis Sunday School Class of Central Presbyterian Church, Holy Trinity Lutheran Church, Honea Path First Baptist Church, Honea Path Presbyterian Church, New Hope United Methodist Church, North Anderson Baptist Church, Pleasant Hill Baptist Church, St. John's United Methodist Church, Townville Presbyterian Church, Union Baptist Church, Welfare Baptist Church, Zion United Methodist Church

**Gifts made in Memory of:** Dr. Boyd Camak, Cecil Evans, Russell Harley, Ruth Philyaw and Roger Smallwood

**Gifts made in Honor of:** Dr. Bob Austin, Dr. Stuart Barnes, Luisa Ching, Sandra Friddle, Mrs. Bobbie Oglesby, Maureen Sartini, Sara Velez, Billy Wilkes, and in honor of the 30th Anniversary of the Anderson Free Clinic

**Grants:** Academy of General Dentistry Foundation, Abney Foundation, AmeriCorps thru United Way of Anderson County, Blue Cross Blue Shield of SC, Callie and John Rainey Foundation, CareMessage, C.G. Fuller Foundation, Hart-Oeland Foundation, National Association of Free Clinics & CVS Health Foundation, Honea Path Community Chest, Sisters of Charity Foundation of SC, The Stringer Foundation Inc, W.P.W. Foundation

**United Way:** United Way of Anderson County-Basic Needs Grant, monthly allocations, and donor designations. United Ways of Central Carolinas, Greenville and Pickens County, and Piedmont - Donor Designations

**Organizations:** Belk, Inc./ Belk Charity Sale, Dancing for our Heroes/Greater Anderson Rotary Club, Lights of Hope, Pints for the People, St. George's Episcopal Church/Oyster Roast, and Zumba Mission of First Presbyterian Church in honor of Dr. Art Bruce & Renee King/ Dancing for our Heroes

**In Kind Donations:** AnMed Health, PIP Printing, Walgreens Distribution Center, Welch Allyn, Bruce Kircher, Tony Klatt, Mark Hawkins, Elite Glass and Mirrors, Inc., Lee Richardson, Dr. Stuart & Margaret Barnes, Connie Lowe, Kemp Swiney, MTS Office, Dental Associates of South Carolina, Chick-fil-A of Anderson



Missions Committee Chairman Chip Reaves speaks about the Free Clinic during the service at St. Johns Methodist Church in Anderson. Mr Reaves presented a check to Barb Baptista, Director of the clinic, as a part of a regular charitable donation. The clinics is blessed to have the continuing support of St. Johns and many other churches in Anderson County.



**Endowment:** Craig & Ala Chappellear, Ovid & Vicki Culler in honor of Mrs. Bobbie Oglesby, and McCoy Wright Real Estate.

**Volunteers:** Over 50 volunteers a week provide vital assistance for the staff in the care of more than 1200 patients! Doctors, dentists, nurses, clerical help, pharmacy and dental assistants, data entry, new patient intake screeners...the list goes on and on. Caring hearts coming together to help others!

**Educational Partners:** We are so very fortunate to have great colleges and universities who partner with us to help provide health care to our patients. Please visit our website and Facebook page for pictures at <http://andersonfreeclinic.org/community-partners/> and on Facebook at Friends of the Free Clinic.

*We also want to thank all who donated to or attended the 26th Walk with the Docs and Dancing for our Heroes in honor of Dr. Art Bruce and Renee King, and of course, all the individuals who sent a donation "just because." Some names were omitted by donor request.*

Thank you for your support of the 2015 Walk with the Docs in Anderson and Honea Path!

# walk with the docs

Supporting the Anderson Free Clinic since 1989

## - and 5k Run with the Nurses -

Because of the generous and caring community support of the mission of the Free Clinic, Walk with the Docs in Anderson and Honea Path raised almost \$92,000, making 2015 one of the best Walks in years.

Despite the Affordable Care Act implementation, the demand for medical care, dental care, and assistance in obtaining medication on the part of many of our Anderson County citizens has remained steady. Many grants only fund new programs and seldom provide operating dollars. The Free Clinic continues to rely primarily on donations by individuals, churches, and businesses in our community to operate.

As you can see, you are making a difference in the lives of Anderson Free Clinic's patients and those who would like to become patients. Thank you for your much needed support of the Free Clinic!

### Presenting Sponsor:



**ANMED HEALTH**  
We're in this together.

### Team Competition Co-Sponsors:

**Tom & Sherrill Hall  
Dr. & Mrs. Ron Sconyers**

### Run with the Nurses Sponsor:



### Partner Sponsors:

Anderson Sleep and Lung Center  
Dr. Mohan 222-3000  
Honea Path Presbyterian Church

Independent Mail



Anderson Walk



Honea Path Walk

### Dancing for Anderson Free Clinic

Dedicated supporters Renee King and Dr. Art Bruce danced on behalf of the Free Clinic at the 2015 Dancing for our Heroes. They showed true concern for the less fortunate in our community as they practiced for seven months and then danced in front of over 500 people who attended Dancing for Our Heroes.

Advocacy and compassion for the Free Clinic's mission were also demonstrated by Renee and Dr. Art Bruce with their efforts approaching friends, family and colleagues for donations. Over 130 people showed their support and helped raise almost \$13,000. Renee works as an RN at AnMed Health Women's and Children's Hospital and Dr. Bruce works at his practice Arthur L. Bruce, DMD & Associates in Pendleton.





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[www.andersonfreeclinic.org](http://www.andersonfreeclinic.org)



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Save the Date!



*The Anderson Free Clinic*  
**LAS VEGAS GALA**  
- FUNDRAISER -

Friday, Sept. 25 | 7:00-11:00pm | Anderson Arts Center

La Tour Eiffel, Versailles, Grand Palais...The excitement of the Paris Las Vegas Casino is coming to Anderson during The Free Clinic's 5th Annual Las Vegas Gala. Support the "High Stakes" work of the Free Clinic: providing healthcare to low income, uninsured adults who live in Anderson County.

- Enjoy wine, beer, soft drinks and a buffet of heavy Hors d' oeuvres
- Receive \$20,000 in play money which can be used at the Roulette, Craps, Texas Hold 'em and Blackjack tables!
- Use your "winnings" for chances to take home fabulous gifts donated by some of the area's finest businesses!
- A LIVE auction!
- A High Roller's Lounge
- And of course, entertainment!

NEW THIS YEAR:

We will honor our major sponsors (\$500 or higher) by hanging a plaque in their honor outside one or more medical and dental exam rooms and pharmacy area for a period commensurate to their sponsorship level. Our Plaques of Recognition will give all Free Clinic volunteers, providers and patients the opportunity to thank each sponsor.

More event information will be available soon on our website and by mail in August.

To receive more information on sponsorship opportunities please contact:

Barb Baptista at 864-512-7811 or [barb.baptista@anmedhealth.org](mailto:barb.baptista@anmedhealth.org)

[www.andersonfreeclinic.org/events-2/2015-las-vegas-gala/](http://www.andersonfreeclinic.org/events-2/2015-las-vegas-gala/)



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